

Pantani Group S.r.l. is committed to ensuring excellence in its products, services and processes, pursuing continuous improvement and customer satisfaction, through a shared and consistent approach across all companies within the Group.

Pantani Group consists of a group of specialized companies, capable of offering an increasingly wider range of products, processes and services, strengthening the Group's ability to respond flexibly and comprehensively to customer requirements. This represents one of the Group's main strengths, allowing the integration of skills and advanced technologies among the different operating units.

Fundamental Principles

- **People First.** People are at the heart of our actions: we value skills, collaboration and responsibility, promoting continuous training, awareness and involvement at every level of the organization.
- **Customer Focus.** Every process and activity is oriented towards customer satisfaction, anticipating customer needs and contributing to the achievement of their objectives through reliable products and services, supported by a transparent, competent and consultative commercial approach.
- **Operational Excellence and Innovation.** Production, commercial and support processes are planned, monitored and continuously optimized through the use of KPIs, customized management systems for activities and statistical controls (OEE, CP, CPK), ensuring consistency, efficiency and compliance.
- **Continuous and Strategic Improvement.** All operational data, information generated by the sales process, customer feedback, audit results, non-conformities and improvement opportunities contribute to the definition of measurable projects and objectives, supporting strategic and operational decisions at Group level.
- **Sustainability and Safety.** We promote workplace safety, environmental protection and people's well-being, reducing waste, energy consumption and risks. We support the promotion of social initiatives, which we will continue to enhance in the future.
- **Competence and Technological Innovation.** We invest in advanced technologies, laboratories and know-how to develop high-performance and customized solutions, anticipating market requirements.
- **Risk Management and Prevention.** We identify risk factors related to processes, products and services, implementing effective actions to prevent or mitigate risks, ensuring compliance and operational continuity.

Certification

Pantani Group S.r.l. has implemented a Quality Management System compliant with international standards and has obtained **UNI EN ISO 9001:2015** certification, confirming our commitment to providing reliable, compliant products and services aligned with the highest industry standards.

Top Management Commitment

- Ensuring the availability of resources, information and competencies necessary for the correct operation and control of processes.
- Involving and empowering all key figures, from Plant Quality representatives to function managers, in understanding and applying the Quality Management System.
- Monitoring KPIs and operational results, evaluating the effectiveness of implemented actions and defining improvement objectives.
- Integrating technological innovation and strategic development to continuously improve quality, efficiency and market responsiveness.
- Promoting a consistent and standardized approach among Group companies, facilitating the application of a common methodology for the Quality Management System.

Application

All function managers and key figures must understand, communicate and apply the Quality Policy, contributing to the continuous improvement of the Quality Management System across all Group companies.

The Quality Policy is made available to all internal and external stakeholders, as a reference document for the maintenance, control and improvement of Pantani Group's processes, products and services.



Filippo Pantani
Founder & CEO

Savignano sul Rubicone (FC) 17/07/2026